

MANITOBA
CHAMBERS OF
COMMERCE

**BACK TO BUSINESS
TOOLKIT**

Restoring Safe Services **PHASE THREE**

jointhechamber.ca

MESSAGE FROM THE PRESIDENT

Manitoba Businesses Stay Ahead of the Curve – Continued Careful Reopening Key to Long-Term Success



Around the world, governments have taken different approaches to try to bend and flatten the curve of COVID-19 transmission – from complete lockdowns to quarantines and varying physical distancing orders.

From the outset, the Province of Manitoba has been transparent and evidence-based in the fight against the spread of COVID-19. Our progress is a direct result of the sacrifices and decisions that we have all made. COVID-19 has dramatically changed the way businesses operate, and as a result, Manitoba's economy has suffered. But to protect seniors and at-risk populations, while ensuring that our health care system can respond to this dangerous virus, we all have to keep doing our part – at home, in the community and at work.

The key to re-opening and operating safely is to prioritize employee and customer safety while adapting the customer experience. The MCC, together with Chambers of Commerce and Boards of Trade across the country, are calling for coordination and collaboration by provincial and territorial governments on [six critical elements](#) to reopening that champion individual safety and economic stability.

It will be a while before COVID-19 is behind us. Until then, guidelines will continue to be in place for businesses and organizations, and restrictions such as those on large gatherings and international travel will remain. But some things have gradually become a little easier. [Phase 1 and Phase 2 of Restoring Safe Services](#) have been a success as Manitobans approached our economic relaunch with the same adaptability and resilience we have shown throughout the pandemic; moving forward together with care and common sense.

In this time of unprecedented uncertainty, we want our members and the broader business community to find the answers they need to their most pressing questions. We have been proud to provide expert guidance and valuable information through our newsletters and on jointhechamber.ca to help companies navigate their next step.

As we move into Phase 3 and have successfully reopened most Manitoba businesses and services, I encourage you to guard against complacency. Be patient so the sacrifices we have already made to contain the virus are not wasted by carelessness. There are important things you can do to protect yourself, as well as your loved ones, neighbours and colleagues. Together, we can take these actions to keep the curve flat, while doing more to improve our personal well-being, restart our economy, and strengthen our connections in our communities.

We are pleased to provide you with this Phase 3 Back to Business Toolkit, and we are here to support you. Do not hesitate to contact us if you need us.

We are One Province, One Economy, One Network.

Working on your behalf,



Chuck Davidson,
President and CEO, Manitoba Chambers of Commerce

**THE VOICE
OF
BUSINESS**

PHASE THREE TOOLKIT FOR BUSINESSES – Effective JUNE 21st, 2020

INTRODUCTION:

Manitoba's steps to safely ease public health measures are part of an overall strategy - one that is gradual, evidence-informed, and proportionate to the level of COVID-19 infection and risk in the community - and in keeping with the pandemic goals of minimizing serious illness/death and societal disruption.

This roadmap highlights critical public health measures that will be in place for the duration of the COVID-19 pandemic and identifies the criteria for easing public health measures. It provides recommendations on how to operationalize and implement mitigation strategies, outlines the initial measures that can be eased, and sets out options for future changes.

All of these steps have been developed with advice from the chief provincial public health officer and in consultation with stakeholders. As the situation evolves, information within this document will be clarified and updated based on the expert advice from public health and workplace health and safety officials.

If public health results deteriorate or guidelines are not sufficient, Phase 3 measures may be paused and previous measures may be re-introduced.

As the Voice of Business the Manitoba Chambers of Commerce is proud to have developed a series of business reopening toolkits to help businesses answer critical questions before they can reopen safely.

This Phase 3 toolkit provides guidance on preparing your workplace, employees and operations to resume while ensuring physical distancing, and also provides links to official resources such as public health signage, sector-specific guidelines and more. Information and resources will be updated regularly on the website as guidance from the Province of Manitoba, Shared Health Manitoba and the Public Health Agency of Canada.

When in doubt please click here to review our comprehensive [Phase 2 Toolkit](#) as these guidelines remain in effect or refer to the information contained in [Workplace Guidance for Business Owners](#) or visit [EngageMB.ca](#) if you have any questions.

STANDARD GUIDELINES TO PREVENT THE SPREAD OF COVID-19 IN PUBLIC LOCATIONS

Common and practical routines can ensure that patrons, clients, visitors and staff remain safe and feel safe in public spaces. This includes:

- staying home when experiencing symptoms, even if symptoms are very mild;
- ensuring people are able to reasonably maintain two metres of distance;
- only conducting necessary and brief exchanges within two metres of others;
- applying enhanced cleaning protocols, especially in common areas like washrooms;
- maintaining social (physical) distancing and food handling protocols in workplace areas including lunch and common areas; and
- following individual risk reduction measures found at:

www.gov.mb.ca/covid19/prepareandprevent/index.html#reducerisk

SELF-ISOLATION FOR MANITOBANS RETURNING TO AND DOMESTIC TRAVELLERS ENTERING MANITOBA:

CHANGE: Residents of Western Canada and Northwestern Ontario do not need to self-isolate for 14 days when entering Manitoba.

Anyone entering Manitoba from designated western Canadian jurisdictions (British Columbia, Alberta, and Saskatchewan) or Northwestern Ontario (defined as west of Terrance Bay) is not required to self-isolate for 14 days if they are asymptomatic and have no known exposure to COVID-19.

Travellers from all other Canadian jurisdictions will need to continue to self-isolate for 14 days after arriving in Manitoba. Anyone entering Canada must continue to follow federal requirements for self-isolation at the time of entry.

Consideration will be given on a case-by-case basis to lifting self-isolation requirements where sectors propose and provide satisfactory plans to address public health requirements for necessary travel.

DON'T MISS! Our [Preparing Your Business to Be Open During COVID-19](#) guide, information on where to obtain **PPE**, **sanitizer** and more located on page 12. Please also visit page 12 for links to **free signs** for your business.

Find more **COVID-19 support and other programs and services
for your business at jointhechamber.ca**

PHASE THREE TOOLKIT FOR BUSINESSES – Effective JUNE 21st, 2020

PUBLIC GATHERINGS:

CHANGE: Indoor gathering limits are increased to up to 50 and outdoor gathering limits are increased to up to 100 people.

Public gatherings of 50 people will be allowed indoors and 100 people outdoors, where members of the public are reasonably able to maintain a separation of at least two metres from others, except for brief exchanges. This change also applies to social gatherings, worship, weddings and funerals, as well as pow wows and other Indigenous cultural and spiritual events. **These gatherings must follow public health guidelines for the venue where they are being held.**

Larger group sizes are allowed where distinct groups of 50 or 100 can be separated to prevent contact with other groups.

- The maximum number of people permitted indoors is 50 and outdoors is 100, except where distinct groups of 50 or 100 can be separated to prevent contact with other groups. Indoor gatherings are permitted with a maximum group size of 30 per cent of the site's capacity provided the group can be physically divided into sub-groups of 50 or fewer. Each sub-group must be able to arrive, depart and participate in the gathering without co-mingling with members from any other sub-group. Adequate physical distancing must continue to be provided for all participants.
- Larger outdoor gatherings are permitted, provided the gathering can be physically divided into sub-groups of 100 or fewer. Each sub-group must be able to arrive, depart and participate in the gathering without co-mingling with members from any other sub-group. Adequate physical distancing must continue to be provided for all participants.

People socializing together at indoor or outdoor public settings (e.g., restaurants, bars, patios), as well as at private events (e.g., weddings, funerals), are advised to physically distance themselves from members outside of their household, except for brief exchanges. This means that seating arrangements should allow for a two metre/six foot separation between chairs.

When standing at events, a two metre/six foot separation is also recommended for non-household members. As has always been the case, members of the same household do not need to physically distance themselves from each other, at home or in public or private settings.

Gathering organizers are asked to keep groups contained, and not let new people enter as other people leave. This is to ensure contact tracing can be done if someone tests positive for COVID-19.

It is recognized that peaceful public rallies may take place. In the event these are organized, participants can use medical or non-medical masks and should practice physical distancing of two metres except for brief exchanges.

[Click here](http://manitoba.ca/covid19/restoring/guidelines.html) to view the guidelines for vocalists, instrumentalists and faith-based organizations are available at: manitoba.ca/covid19/restoring/guidelines.html.

Last Updated: June 17th, 2020

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[Click here](#) to view the specific guidelines that have been developed in collaboration with the Assembly of Manitoba Chiefs and Manitoba Keewatinowi Okimakanak to ensure physical distancing is followed for drum groups, dancers and singers that are integral to these gatherings.

People are reminded to stay home if they are feeling unwell, even if their [symptoms](#) are mild. This means not attending any activities outside of your home.

People are also reminded to use the [self-assessment tool](#) or contact Health Links - Info Santé for information on getting tested.

PUBLIC GATHERINGS: FAITH BASED AND OTHER CULTURAL GATHERINGS

CHANGE: Adjustments to people permitted indoors in distinct groups.

Public gatherings of 50 people will be allowed indoors and 100 people outdoors, where members of the public are reasonably able to maintain a separation of at least two metres from others, except for brief exchanges. This change also applies to social gatherings, worship, weddings and funerals, as well as pow wows and other Indigenous cultural and spiritual events. These gatherings must follow public health guidelines for the venue where they are being held.

Larger group sizes are allowed where distinct groups of 50 or 100 can be separated to prevent contact with other groups.

- Indoor gatherings are permitted with a maximum group size of 30 per cent of the site's capacity provided the group can be physically divided into sub-groups of 50 or fewer. Each sub-group must be able to arrive, depart and participate in the gathering without co-mingling with members from any other sub-group. Adequate physical distancing must continue to be provided for all participants.
- Larger outdoor gatherings are permitted, provided the gathering can be physically divided into sub-groups of 100 or fewer and are limited to 30 per cent of the site's usual capacity. While some outdoor venues may have defined capacity, others may require the use of reasonableness or 30 per cent of prior capacity at an event. Each sub-group must be able to arrive, depart and participate in the gathering without co-mingling with members from any other sub-group. Adequate physical distancing must continue to be provided for all participants.

People socializing together at indoor or outdoor public settings (e.g., restaurants, bars, patios), as well as at private events (e.g., weddings, funerals), are advised to physically distance themselves from members outside of their household, except for brief exchanges. This means that seating arrangements should allow for a two metre/six foot separation between chairs.

When standing at events, a two metre/six foot separation is also recommended for non-household members. As has always been the case, members of the same household do not need to physically distance themselves from each other, at home or in public or private settings.

Gathering organizers are asked to keep groups contained, and not let new people enter as other people leave. This is to ensure contact tracing can be done if someone tests positive for COVID-19.

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It is recognized that peaceful public rallies may take place. In the event these are organized, participants can use medical or non-medical masks and should practice physical distancing of two metres except for brief exchanges.

[Click here](http://manitoba.ca/covid19/restoring/guidelines.html) to view the guidelines for vocalists, instrumentalists and faith-based organizations are available at: manitoba.ca/covid19/restoring/guidelines.html.

People are reminded to stay home if they are feeling unwell, even if their [symptoms](#) are mild. This means not attending any activities outside of your home.

People are also reminded to use the [self-assessment tool](#) or contact Health Links - Info Santé for information on getting tested.

PUBLIC GATHERINGS: POW WOWS AND OTHER INDIGENOUS CULTURAL AND SPIRITUAL GATHERINGS

NEW GUIDANCE

Public gatherings of 50 people will be allowed indoors and 100 people outdoors, where members of the public are reasonably able to maintain a separation of at least two metres from others, except for brief exchanges. This change also applies to social gatherings, worship, weddings and funerals, as well as pow wows and other Indigenous cultural and spiritual events. **These gatherings must follow public health guidelines for the venue where they are being held.**

Larger group sizes are allowed where distinct groups of 50 or 100 can be separated to prevent contact with other groups.

- Indoor gatherings are permitted with a maximum group size of 30 per cent of the site's capacity provided the group can be physically divided into sub-groups of 50 or fewer. Each sub-group must be able to arrive, depart and participate in the gathering without co-mingling with members from any other sub-group. Adequate physical distancing must continue to be provided for all participants.
- Larger outdoor gatherings are permitted, provided the gathering can be physically divided into sub-groups of 100 or fewer and are limited to 30 per cent of the site's usual capacity. While some outdoor venues may have defined capacity, others may require the use of reasonableness or 30 per cent of prior capacity at an event.. Each sub-group must be able to arrive, depart and participate in the gathering without co-mingling with members from any other sub-group. Adequate physical distancing must continue to be provided for all participants.

People socializing together at indoor or outdoor public settings (e.g., restaurants, bars, patios), as well as at private events (e.g., weddings, funerals), are advised to physically distance themselves from members outside of their household, except for brief exchanges. This means that seating arrangements should allow for a two metre/six foot separation between chairs.

When standing at events, a two metre/six foot separation is also recommended for non-household members. As has always been the case, members of the same household do not need to physically distance themselves from each other, at home or in public or private settings.

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Gathering organizers are asked to keep groups contained, and not let new people enter as other people leave. This is to ensure contact tracing can be done if someone tests positive for COVID-19.

[Click here](#) to view the specific guidelines that have been developed in collaboration with the Assembly of Manitoba Chiefs and Manitoba Keewatinowi Okimakanak to ensure physical distancing is followed for drum groups, dancers and singers that are integral to these gatherings.

People are reminded to stay home if they are feeling unwell, even if their [symptoms](#) are mild. This means not attending any activities outside of your home.

People are also reminded to use the [self-assessment tool](#) or contact Health Links - Info Santé for information on getting tested.

PROFESSIONAL SPORTS TEAMS:

CHANGE: People employed by or affiliated with a professional sports team may enter Manitoba without self-isolating for 14 days if they have self-isolated for 14 days before arriving in Manitoba and follow appropriate hygiene measures while travelling.

Players, coaches, managers, training staff and medical personnel employed by or affiliated with a professional sports team may return to Manitoba for work without self-isolating for 14 days if they have self-isolated for 14 days before arriving in Manitoba, are asymptomatic and have had no known exposure to COVID-19.

Anyone entering Canada must continue to follow federal requirements for self-isolation at the time of entry.

When traveling, people are encouraged to ensure frequent hand washing or hand sanitizing and can choose to wear medical or non-medical masks.

They may also attend the team's facilities for the purposes of training and practising, provided that no members of the public are permitted to enter those facilities.

Public health officials may consider allowing media to attend the team's facilities for broadcast purposes of training and practising, provided that no members of the public are permitted to enter those facilities.

Consideration will be given on a case-by-case basis to lifting self-isolation requirements where sectors propose and provide satisfactory plans to address public health requirements for necessary travel.

Please [click here](#) for the detailed list of public health guidelines required to be followed by Professional Sports Teams as outlined in Phase 2 that remain applicable.

CHILD CARE SERVICES:

CHANGE: Groups can increase to the maximum capacity of the facility.

Centres can return to their regular licensed capacity, provided that measures can be taken to comply with guidelines that are being revised to address the increased group sizes through consultation with public health officials and key providers. This will include consideration of adjustments to current guidelines for use of communal space and drop off and pick up of children.

Families who have accessed a child care space under the temporary child care program as a critical service worker or as part of the re-opening of the economy will continue to have access to their current space until August 31, 2020, at which time they will be asked to be find alternate arrangements, including returning to their usual centre where applicable in order to support a coordinated process for families to return to pre-pandemic child care arrangements. Child care centres are encouraged to reach out to existing clients to assist with these transitions. All families who are planning to resume their child care arrangements with their child care centre in the coming weeks or on August 31, 2020 are encouraged to contact their centre to confirm these plans.

For interim guidance child care centre sanitation and infection prevention guidelines visit:

https://www.gov.mb.ca/fs/childcare/resources/pubs/infection_control.pdf

DAYCAMPS:

CHANGE: Group size restrictions are adjusted.

Day camps may continue to operate. The maximum number of children per group is 50. Where possible, camps should maintain occupancy and design activities to allow children and staff to maintain a physical distance of at least two metres, except for brief exchanges. Choirs, band camps or musical theatre activities will not be allowed, due to a higher risk of transmission through singing as compared to speaking. Overnight camps are not permitted in Phase Three.

Please [click here](#) for a full list of guidelines required to be followed by Daycamps as outlined in Phase One with respect to social distancing and sanitization etc. that continue to be maintained under the current public health order.

K-12 SCHOOLS:

CHANGE: Actively planning for the fall.

Classroom learning remains suspended for the remainder of this school year. However, schools are now open for staff and specific programs, provided students and staff maintain physical distancing. Summer school and day camp programming is also permitted. (Please refer to the Daycamp section of this toolkit immediately above.)

Preparedness and safety of students, staff and families is paramount. Manitoba Education is developing a re-opening strategy considering multiple public health scenarios and will work collaboratively with school divisions on detailed plans. Parents and students will have the opportunity to complete a survey to offer their feedback and to inform the back-to-school strategy. Information will be provided to school, teachers and parents in time to prepare for the resumption of classes in the new school year.

In collaboration with the Manitoba Teacher's Society, an online survey of teachers was conducted in early June and results are pending.

POST SECONDARY INSTITUTIONS AND VOCATIONAL COLLEGES:

CHANGE: Actively planning for the fall.

Post-secondary institutions and vocational colleges may provide learning in settings where learning and/or research requires hands-on experience. Examples may include, but are not limited to, laboratories, studios, trades instructions and practicums.

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Facilities may plan to fully open by the fall with different strategies such as more video-based learning to reduce class sizes to ensure they are able to maintain physical distancing. Institutions will make decisions on the actual level of in-person, on-campus activity based on their unique layout and plans.

PERMANENT OUTDOOR AMUSEMENT PARKS:

NEW GUIDANCE.

Permanent outdoor amusement parks may operate provided access can be controlled and physical distancing of two metres/six feet can be maintained except for brief exchanges. Site capacity should be at 50 per cent of the site's usual capacity.

Operations must maintain enhanced cleaning protocol for frequently-touched surfaces between rides, and riders should be spaced out to ensure physical distancing. Cleaning/disinfection of any shared equipment should take place between users. Eating spaces must follow the same protocols as restaurants.

Outdoor amusement parks include mechanical rides, mini-golf, climbing apparatus and other similar structures. Temporary or travelling amusement parks including that are usually set up at shopping malls or community fairs are not permitted in Phase Three.

Specific guidelines are being developed to ensure physical distancing is followed and will be available online at: manitoba.ca/covid19/restoring when final.

TRAVEL TO NORTHERN PARKS, CAMPGROUNDS, CABINS, LODGES AND RESORTS

CHANGE: Removing restrictions on travellers from western Canada.

Anyone entering Manitoba from western Canadian jurisdictions (British Columbia, Alberta and Saskatchewan, and the Yukon, Northwest and Nunavut territories) and Northwestern Ontario (west of Terrace Bay) are allowed to travel directly to parks, campgrounds, cabins, lodges and resorts north of the 53rd parallel from within Manitoba.

Travellers are to follow the same guidelines in place for Manitobans travelling to these sites, including:

- Do not travel if you or any of your family members require medical care or have symptoms of COVID-19 (fever, cough, runny nose, sore throat, shortness of breath or difficulty breathing). If you have any symptoms, use the screening tool before you travel to see if you need to be tested.
- If you or anyone with you begins to feel ill or experiences COVID-19 symptoms, return home immediately.
- Do not use local health providers, unless it is an emergency.
- In the event of a medical emergency requiring evacuation, be sure you can contact local authorities. Emergency contact information varies by region. Ensure you collect and take this information with you before you leave home.
- Bring required prescription drugs and medical supplies.

Anyone travelling to northern Manitoba must continue to respect any restrictions that have been put in place by local communities and First Nations.

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COMMUNITY/SERVICE CENTRES

CHANGE: Indoor occupancy levels revised.

Community centres and other multi-purpose facilities such as arenas and town halls can have a higher indoor occupancy level. The maximum number of people permitted per site is 50, except where discrete groups of 50 can be separated to prevent contact with other groups through the use of separate exits and/or staggered drop off schedules and monitoring the facility to avoid congestion and inter-mingling of groups in common areas. The maximum size of gatherings with sub groups should not exceed 30 per cent of the sites capacity to a maximum of 300.

Please [click here](#) to view the guidelines that should be followed by patrons, volunteers for community centres as well as specific guidelines for classes and activities.

SENIOR CENTRES/CLUBS

CHANGE: Indoor occupancy levels revised.

Seniors are at increased risk of more serious complications from COVID-19 disease. Where group activities are necessary, consider further limiting group sizes from the allowed limit of 50 people indoors, to 25 people or one person per 10 square metres, whichever is fewer. This will further reduce the exposure of seniors to a large number of individuals.

These guidelines, in addition to the general guidance that all groups need to follow, provides specific recommendations for senior centres or clubs to address their unique circumstances and ways to further decrease risk of COVID-19 transmission.

Please [click here](#) to view the guidelines that should be followed by visitors, volunteers and staff at senior centres and clubs.

FILM PRODUCTION

CHANGE: People employed by or affiliated with a film production may enter Manitoba without self-isolating for 14 days if they have self-isolated for 14 days before arriving in Manitoba.

Cast members, crew members and others employed by or affiliated with a film production may visit Manitoba for work without self-isolating for 14 days if they have self-isolated for 14 days before arriving in Manitoba, are asymptomatic and have no known exposure to COVID-19. Anyone entering Canada must continue to follow federal requirements for self-isolation at the time of entry.

Wherever possible, productions should take all reasonable steps to ensure the cast, employees and members of the public are reasonably able to maintain a separation of at least two metres from others, except for brief exchanges.

Consideration will be given on a case-by-case basis to lifting self-isolation requirements where sectors or specific businesses propose and provide satisfactory plans to address public health requirements for necessary travel. Information on this review process is provided at: manitoba.ca/covid19/business/index.html.

[Click here](#) to view guidelines should be followed by film production crew and cast on set/on location and in production offices with respect to social distancing and sanitization protocols from Phase Two that remain in effect. Refer to the [Manitoba Media Production Industry –](#)

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[COVID-19 Health and Safety Protocols](#) for further details, including sample production protocols.

RETAIL BUSINESSES

CHANGE: Occupancy limits removed.

Occupancy limits of 50 per cent of normal business levels or one person per 10 square metres are removed for retail businesses. These businesses may continue to operate if they implement measures to ensure that members of the public are reasonably able to maintain a separation of at least two metres from others, except for brief exchanges.

RESTAURANTS, BARS, BEVERAGE ROOMS, BREW PUBS, MICRO-BREWERS AND DISTILLERIES

CHANGE: Occupancy limits are lifted.

These businesses may fully operate if they implement measures to ensure that members of the public are reasonably able to maintain a separation of at least two metres from others, except for brief exchanges.

These businesses may fully reopen patios and indoor spaces, as long as tables and seating are arranged so there is a permanent or temporary physical barrier or a two-metre separation between persons sitting at different tables. Restaurants must implement measures to ensure that members of the public when not seated are reasonably able to maintain a separation of at least two metres from others, except for brief exchanges.

Bars, beverage rooms, micro-brewers and similar businesses must continue to implement measures to ensure that members of the public are seated at a table, and are reasonably able to maintain a separation of at least two metres from others, except for brief exchanges. Standing service is not allowed. Dance floors are to remain closed.

THERAPEUTIC OR HEALTH CARE BUSINESSES

CHANGE: Occupancy limits lifted for regulated health professionals.

Occupancy limits of 50 per cent of normal business levels or one person per 10 square metres can be lifted for regulated health professions. Non-regulated health professions must continue to limit occupancy to 50 per cent of normal business levels or one person per 10 square metres. Service providers must continue to implement measures to ensure that members of the public are reasonably able to maintain a separation of at least two metres from others, except for brief exchanges.

INDOOR RECREATION, INCLUDING ALL NON SMOKING SITES WITH VLT LOUNGES, BINGO HALLS, BILLIARD ROOMS, AND OTHER INDOOR AMUSEMENT CENTRES.

NEW GUIDANCE

Activities must enable patrons to maintain a distance of at least two metres, except for brief exchanges. All businesses will be required to limit occupancy to 50 per cent of normal business levels and limit congregation of groups.

These businesses and services should review workplace guidance for business owners, which is available at: manitoba.ca/covid19/restoring/index.html. Key guidelines include:

- Staff must use the self-screening tool before coming into work. sharedhealthmb.ca/covid19/screening-tool/.

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- Signage should be posted to advise employees and customers that they are not allowed entry if they are ill with COVID-19 symptoms. Signage is available at the end of this toolkit.
- Staff are given information about physical distancing.
- Businesses must post external signs indicating COVID-19 physical distancing protocols, along with floor markings where service is provided or lines form.
- Entry points into the business, including lines, are regulated to prevent congestion.
- Hand sanitizer is available at entrances and exits for public and staff use.
- Sitting or standing at counters is not allowed unless a two metre separation between groups can be maintained.
- A distance of two metres/six feet is required between patrons at tables or other stations.
- Surfaces such as terminals, game equipment, tables, chairs and booths must be cleaned and sanitized between customers.
- Food services should follow [applicable restaurant guidelines](#)
- Common use items should be removed unless they can be cleaned between customers.
- Washrooms have frequent sanitization and a regime for frequent cleaning of the facility is in place.
- Cashless or no-contact payment should be used to the greatest extent possible.

RESOURCES FOR YOUR BUSINESS

Click here to view our [Preparing Your Business to Be Open During COVID-19](#) guide for recommendations on operational plans, cleaning and disinfecting and more. Additional resources include [Workplace Guidance for Business Owners](#) and [Reopening Canada's Economy – A National Guide for Business](#) developed by the Canadian Chamber of Commerce.

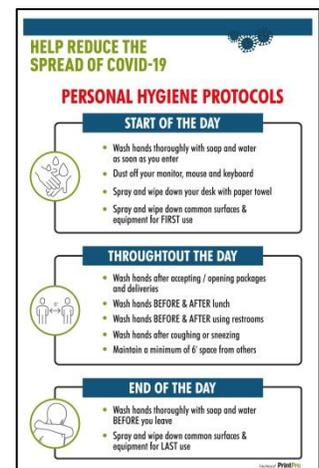
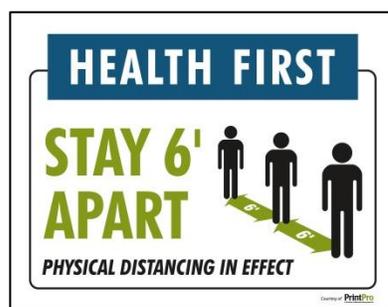
PPE, Sanitizer, Disinfectant & More:

[B2Bmanitoba.ca](#) is a brand-new online marketplace to help connect businesses that need non-medical grade personal protective equipment with suppliers. If you're seeking masks, gloves, social distancing and hygiene protocol signage, acrylic dividers, or other supplies to help you open and operate safely, this directory can connect you with companies that manufacture and sell these goods.

SIGNS:

Please click on any of the images below to download these important posters that you can print for your business courtesy of [PrintProWinnipeg](#).

Additional health and safety awareness graphics and information from the Government of Canada are [available here](#). Additional operations signage from [Canadian Business Resilience Network](#) (led by the [Canadian Chamber of Commerce](#)) can be [found here](#).



SYMPTOMS OF NOVEL CORONAVIRUS (COVID-19), a cold and the flu

SYMPTOMS	COVID-19 (Novel Coronavirus)	COLD (Viral upper respiratory)	FLU (Viral lower respiratory)
Fever	Common	Rare	Common
Cough	Common	Common	Common
Sore throat	Sometimes	Common	Common
Shortness of breath	Sometimes	No	No
Fatigue	Sometimes	Sometimes	Common
Active joint pain	Sometimes	No	Common
Headaches	Sometimes	Common	Common
Runny nose	Sometimes	Common	Sometimes
Diarrhea	Rare	No	Sometimes
Sneezing	No	Common	No



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The preceding information has been prepared to support the reopening of Manitoba Businesses and has been taken verbatim from material provided by the Province of Manitoba located at <http://www.manitoba.ca/covid19/restoring/index.html>

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ENFORCEMENT

As restrictions are eased, the oversight, investigation and enforcement of violations will become increasingly more important.

Downtown BIZ ambassadors, Bear Clan members and other similar volunteers have been engaged to facilitate education about enforcement. Operation Safe Apart, promoting and enforcing physical distancing orders, includes community public safety organizations (like Citizens on Patrol) and other qualified volunteers to provide information and direction to people in public spaces about the physical distancing rules and directions.

Public health and state of emergency orders for businesses will be enforced by public health inspectors, liquor, gaming and cannabis authority inspectors, occupational health and safety officers and by-law officers. Police, as well as provincial and First Nations peace officers, will enforce these orders related to public gatherings and self-isolation.

Park patrol officers, conservation officers and other park staff will also enforce these orders in provincial parks starting May 8th, 2020 and park attendants, interpreters and beach safety services will provide education and monitor compliance.

Penalties for violations for individuals or corporations under the legislation range from fines of up to \$50,000 or \$500,000 and/or six months or up to a year imprisonment. Tickets can also be issued for violations under any of the orders in the amount of \$486 for individuals and \$2,542 for corporations.

Officials will continue with the system of escalating enforcement, including education, warnings and tickets.

Find more **COVID-19 support and other programs and services
for your business at jointhechamber.ca**